



## Advisory Committee Meeting Minutes

Meeting of the HMinfo Advisory Committee

30 June 2016

At 2.00 p.m.

Dean's Meeting Room

Level 5, Red Centre West Wing,

UNSW Built Environment

### Welcome, Introduction, Attendance & Apologies

Associate Professor Catherine Bridge opened the meeting at 2.30pm.

Apologies were noted.

#### Attending

|                        |                            |
|------------------------|----------------------------|
| Teresa Petric (TP)     | FACS-ADHC                  |
| Jordana Goodman (JG)   | PDC NSW                    |
| Jan Herbert (JH)       | National Seniors           |
| Nicholas Loder (NL)    | Land & Housing Corporation |
| Susan Dinley (SD)      | DVA                        |
| Michael Bleasdale (MB) | MOD.A                      |
| Hamish Murray (HM)     | ILC NSW                    |
| David Gonzalez (DG)    | Lifetime Care & Support    |

#### via Polycom

|                   |      |
|-------------------|------|
| Greg Killeen (GK) | SCIA |
|-------------------|------|

#### Apologies

|                |  |
|----------------|--|
| Ron Rademaker  | HMMSC                                    |
| Nick Proud     | Livable Housing Australia                |
| Bryan Molan    | HMMS                                     |
| Lisa Henderson | Lifetime Care                            |
| Kim Nguyen     | Hunter New England Local Health District |
| Lisa Langley   | COTA NSW                                 |
| Max Bosotti    | Paraquad                                 |
| Charles Gwynn  | DSS-HACC                                 |
| Annette Hanly  | SCOPE Access                             |
| Lee Davids     | National Disability Insurance            |

#### Chair

Associate Professor Catherine Bridge (CB)

#### Minute Taker

Judy Lim (JL)

## Approval of Minutes of Last Meeting

The Minutes from March 2016 Meeting were approved.

## Matters Arising from Last Meeting

| <b>Matters Arising from Last Meeting</b>                           | <b>Action</b>              |
|--|----------------------------|
| • Occasional Paper; DIY  |                            |
| • Summary Bulletin: Slip Resistant Floor Surfaces                  | Finalising for publication |
| • Consumer Factsheet: Slip Resistant Floor Surfaces                | Finalising for publication |
| • Invite Lee Davids from NDIA as Advisory Committee Meeting member | Lee accepted 23.05.2016    |

## 1. HMinfo Website

## Action

### a. HMinfo Website Report

The HMinfo Website Report was included in the Advisory Committee Members' document package. CB outlined the key statistics, including:

**Total Page Views to Date: 1,011,013**

(Increase of 5,546 from last meeting's total: 1,005,467)

**Total Visitors to Date: 296,749**

(Increase of 1,788 from last meeting's total: 294,961)

**Total Registered Users: 1,694**

(Net increase of 485 from last meeting total: 1,209)

**Listserv (OT Mailing List) members: 599**

(net increase of 1 from 598)

### b. HMinfo Website Progress

Following completion of website accessibility upgrades in early 2016, the focus has been:

- Upgrades to improve rankings in Altmetrics
- Continuation of website modifications detailed in the HMinfo Website Action Plan
- Completion of new edition of the HMinfo Website Manual, incorporating all upgrades to website functionality. This Website Manual is a critical part of HMinfo's Protocol Manual, ensuring all current and new team members can use all website functions (even those that are not part of their usual work role) if required.

Starting on the 1<sup>st</sup> of July 2016, the data collection from Webstats will cease and website statistics reports will be based on data collected from Google Analytics and our own content management system.

### Upcoming Development

In September we will review the HMinfo Website Action Plan and future website needs, to set priorities for the website over the next 12 months. Major inclusions:

- Professional's forum
- Online journal module
- Home modification case studies

HMinfo: Website Priority Plan to be presented for review at next ACM

AC members: please let us know of any potential sources for de-identified home modification case studies

## 2. Publications and Research Activities

- |   | <b>Action</b>  |
|---|--|
| <ul style="list-style-type: none"><li>• Summary Bulletin: Slip Resistant Floor Surfaces<ul style="list-style-type: none"><li>- Changes to slip resistance for ramps in NCC 2016 being incorporated.</li></ul></li></ul>   | Finalising for publication   |
| <ul style="list-style-type: none"><li>• Consumer Factsheet: Slip Resistant Floor Surfaces<ul style="list-style-type: none"><li>- Changes to slip resistance for ramps in NCC 2016 being incorporated</li></ul></li></ul>  | Finalising for publication   |
| <ul style="list-style-type: none"><li>• Industry Factsheet: Slip Resistance of Ramps<br/>Published with list of materials examples in response to changes in slip resistance for ramps in NCC 2016.<br/>Introduction of deemed-to-satisfy slip resistance classifications for class 1 buildings has been met with industry concern and need for information. No indication that higher slip resistance classifications for new ramps in houses would be in NCC 2016 until it was released on 30 May 2016.<br/>Materials commonly used in outdoor ramps would not meet new requirements and many floor materials have not yet been tested.<br/>Introduction of maximum 1:8 ramp gradient could lead to 1:8 ramps being common in housing, this rise to run ratio is as steep as that used for public threshold ramping and unsuitable for many people with disabilities.</li></ul> | HMinfo to draft letter outlining issue with ramp slip resistance in NCC 2016 for discussion at next ACM  |
| <ul style="list-style-type: none"><li>• Summary Bulletin: Temperature limiting devices for hot water 2<sup>nd</sup> ed.</li></ul>   | Has gone to peer review, final artwork still to be inserted.   |
| <ul style="list-style-type: none"><li>• Evidence Based Practice Review: Use of Colour for Safe Movement 2<sup>nd</sup> ed.</li></ul>  | Draft  |
| <ul style="list-style-type: none"><li>• HMinfo Publications 2016-2017</li></ul>   | To be amended to remove any new editions of Reeded Decking publications, as timber decking would be unlikely to meet the current NCC 2016 requirements. Current editions to remain on HMinfo website as archived publications. |

### 3. Events & Training

#### Action

- Novel - ESM 2016, Lisbon, Portugal. 27-30 July 2016
- Universal Design York 21-24 August
- IAUD, 9-11 December, 2016, Nagoya, Japan

### 4. Governance & Administration

#### Action

#### a. Quality Standards NSW DSS

Protocols had been updated by Joanne Quinn

- Requirement of our ADHC Funding Agreement 2015-2018 is that we have a quality management system in place, we need to comply with the NSW Disability Services Standards (NSW DSS), and undertake a Third Party Verification (TPV) of the quality of our service performance against the NSW DSS.
- HMinfo applied, and were approved, for a max. \$5000 NDS subsidy for the cost of Third Party Verification of our quality processes.
- HMinfo obtained two quotes for TPV gap analysis and audit (both > \$5000), and submitted \$5000 invoice to NDS
- Internal review of quality processes against NSW DSS has been undertaken and preparation for TPV gap analysis is now underway

#### b. Protocol Manual

- *Protocol for Feedback & Complaints* is a new protocol being developed for NSW DSS (we already have most processes in place but now documenting this in a stand-alone policy)
- *Protocol for Website & Social Media Management* being revised in response to our development of new social media strategies
- New Digital Object Identifier (DOI) process and ROS/UNSW works process to be added to publishing protocols. A *digital object identifier (DOI)* is a unique alphanumeric string assigned by a registration agency (the International DOI Foundation) to identify content and provide a persistent link to its location on the Internet. (A Pilot DOI registration scheme was recently launched by UNSW with the Faculty of Arts and Social Sciences. HMinfo have been invited to participate in the scheme which will enable us to retrospectively assign DOIs and ongoing add them to all of HMinfo publications.

## 5. Non-HMinfo Funded Projects

## Action

### a. ARC Linkage: Livable Bathrooms

- The project will be completed in September 2016, it was extended by Caroma's project by another year in order to add in a handrail extension study.

### b. Building Criteria

- This project is now in final analysis and write-up.

### c. DIY Home Modification: Stage 2

- The first of three co-design workshops will be run in September

## 6. Other Business

- Nicholas Loder spoke about the NSW Land and Housing Corporation's Home Modification Guidelines. The Guidelines were developed for LAHC's asset staff to assess Occupational Therapists' reports for NDIS funded home modifications on NSW social housing properties. The Guidelines are not yet publicly available, however if committee members wish to view a copy, they are welcome to contact Nicholas on [Nicholas.loder@facs.nsw.gov.au](mailto:Nicholas.loder@facs.nsw.gov.au)
- The Scoping review on Best Practice for Home Modifications Service Delivery released in March for ILC WA by Curtin University was briefly discussed.
- Teresa Petric overviewed the ADHC NDIS transition plans and process currently underway.

## Close

Associate Professor Catherine Bridge closed the meeting at 4:40pm.

## Next Advisory Committee Meeting

22 September 2016

UNSW Built Environment at 2.00pm