

DADHC



**Department
of Ageing,
Disability &
Home Care**

*Older people, people with a disability
and their carers have equitable
opportunity to participate
in community life*

HACC Home Modifications Service Type Review Feedback and Direction

Judy Harwood, Manager
Program Policy, Program Administration Unit

Home Modification and Maintenance Services Biennial State Conference
4th and 5th September 2006

Review Milestones

- Case Management Guidelines and Good Practice Guide approved
- SS, CBDS & Respite Guidelines & Good Practice Guide in approvals process
- Service Type Descriptions being modified to reflect
- Communication Strategy being finalised

Review Milestones – Home Modifications

- Discussion paper released
- Analysed feedback
- Direction agreed
- Revised draft Guidelines & Good Practice Guide in development

Discussion paper released

Three models:

Model 1 – the status quo

Model 2 – cost based

Model 3 – comprehensive assessment

Analysed feedback

43 consultation respondents:

- 65% were Service Providers
- 9% were DADHC Regional Offices
- 9% were PEAK organisations
- 16% were 'other' stakeholders

Analysed feedback

Common themes to emerge about a future model:

- Equitably distribute fund and target need
- Accountable and transparent decision-making
- Local community focus
- Licensing
- Reduce OT waiting times

Analysed feedback

Preferred model:

- 64% - Model (1 status quo)
- 11% - Model 2 (cost based)
- 11% - Model 3 (comprehensive assessment)
- 14% - preference not stated

Direction

- 3 tiers /Funding levels
- Panels
- Licensing

3 tiers

Level 1 – Home Modifications Projects

Level 2 – Regional Home Modification Schemes
budget holder

Level 3 – State-wide budget holder

- Increase funding parameters

Panels

- Retains the regional panels process
- Increase expert collaboration
- Reduce the number of panel members

Licensing

- Legislative requirement
- DADHC funding agreement

Revised Guidelines & Good Practice Guide

- In progress
- Reference Group to review
- Endorsement

Change management & support

- Work required to determine what will be needed to support the change
- Transition Plan
- In collaboration with HMMS State Council, sector & Regions

HACC website

www.dadhc.nsw.gov.au

'Doing Business With Us'

Home Modifications – Service Type Review

QUESTIONS